

# LIBRARY, ARCHIVES AND LEARNING SERVICES (LALS): A VISUAL SUMMARY

**Enabling access to world-leading research and outstanding collections**



Our **Content team** oversee the access, procurement and development of library resources, including ebooks, online journals, reading lists and accessible materials.  
**lib-enquiry@york.ac.uk**



Our **Open Research team** promote and facilitate open research practice across the University, including open access publishing and research data management.  
**lib-open-research@york.ac.uk**



**Archives and Research Collections** curate and provide access to archives and rare books, provide records management and digital preservation services and manage the University art collection and our partnership with York Minster Library.  
**borthwick-institute@york.ac.uk**



**White Rose Libraries** facilitate collaboration between Leeds, Sheffield and York university libraries, and manage the White Rose University Press for open access digital publishing.  
**libraries@whiterose.ac.uk**

**Empowering you and your students to develop digital and academic skills**



Our **Digital Inclusion, Skills and Creativity (DISC) team** provide digital skills support to all University members, covering digital literacy, Google Workspace, digital accessibility and more. They run the Creativity Lab and YorCreate makerspace in the library.  
**itsupport@york.ac.uk**



Our **Faculty Librarian team** offer information literacy teaching within taught modules, bespoke guidance for students to search for resources and consultancy for academic staff to ensure the library meets your teaching and research needs.  
**subjectguides.york.ac.uk**



Our **Learning Enhancement team** deliver provision to enhance students' academic skills (including writing, communication, study skills, maths and statistics) via workshops, online resources and one-to-one appointments.  
**academic-skills-community@york.ac.uk**

**Opening the doors to inspirational learning environments**



Our **Customer Services team** provide our front-line service to students and staff and maintain our library buildings, delivering high-quality physical learning space and our extensive collection of printed materials.  
**lib-enquiry@york.ac.uk**



Our **Digital Education Team** support users with the University's virtual learning environments (Learn Ultra and Canvas), lecture capture (Panopto) and a range of interactive learning technologies.  
**vle-support.york.ac.uk**



Our **Digital Technology and Innovation team** maintain and develop the Library's various systems, digital scholarship services and integrations with other University systems.  
**dti-service-desk-group@york.ac.uk**

